

NEWS RELEASE

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February 27, 2015

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Telecommunications Operator Recognized as February Employee of the Month *Amber Logan Receives Honor for Second Time*

SEGUIN, Texas – The City of Seguin is proud to announce Telecommunications Operator Amber Logan as February 2015 Employee of the Month. This is Amber’s second time to receive the award.

Amber is being recognized for going above and beyond the call of duty to locate a patient who needed medical assistance. The January 8 call came from an out-of-town man who said he was on the phone with an employee staying in a Seguin hotel. The caller said the employee stated he didn’t feel well and the line suddenly disconnected. EMS was dispatched to the hotel where the caller believed the employee was staying only to discover it was the wrong hotel. Amber called several Seguin hotels before locating the one where the man was staying and dispatched EMS to that location.

“Amber went above and beyond her duties to locate the patient,” her anonymous nomination letter said. “She also made sure the caller was made aware of all events taking place to locate his employee and then later called the caller back and advised the patient was transported to GRMC. The consequences of the patient not being located could have been grim.”

Amber received a second nomination letter for the February award. This letter cites her dedication to training new employees and helping them transition into their new jobs. The second letter also cites examples of Amber routinely helping citizens.

“For example, one day we had a man in our lobby looking for a voucher. While he was waiting Denera and Amber made him a plate of food and took it down to him,” Telecommunications Operator Haley Spence said in her nomination letter. “You could tell that this guy was so thankful and very happy to have food in front of him.”

Amber was also awarded the March 2014 Employee of the Month Award. Then she was recognized for voluntarily receiving additional training to assist people with special needs. She then put those new skills to use by assisting police reunite a young lost Autistic girl with her family.

Amber has been employed with the City of Seguin since September 2010. The City of Seguin congratulates Amber on a job well done . . . again!



Telecommunications Operator Amber Logan is presented the February 2015 Employee of the Month Award. Amber is being recognized for going above and beyond the call of duty to locate and assist a patient. Pictured from left to right: Seguin Police Capt. Victor Pacheco, City Manager Doug Faseler, Employee of the Month Amber Logan, Telecommunications Supervisor Shannon Dukes and Police Chief Kevin Kelso.

About the City of Seguin

Seguin, Texas is located along Interstate 10, about 35 miles east of San Antonio. Seguin is big enough to boast a top-rated university and a state-of-the-art hospital. More than 25,000 residents enjoy a range of cultural, recreational and employment opportunities. Seguin's robust diversified economy features a steelmaker, a manufacturer of automotive parts, an engine manufacture and plants making roadside mowing equipment and building materials. In 2014, Seguin was proud to be selected by Siro Group USA as the future home of the company's North American manufacturing facility.

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